

## QMS-POL-001 Quality Policy

### 1.0 OVERVIEW

Ripley Solutions helps companies meet their digital and technology needs by providing consultancy, design and implementation services. Founded in 2016, our mission is to offer innovative technology-based solutions that are tailored to meet the needs of our clients.

### 2.0 QUALITY POLICY STATEMENT

Ripley Solutions is committed to:

- Providing consultancy, design and implementation services that satisfies the needs of our clients and achieves a high level of customer satisfaction.
- Continually improve the effectiveness of our quality management system by setting quality objectives which are derived from our strategic direction
- Comply with all relevant statutory, regulatory and other requirements
- Establishing, implementing and maintaining a quality management system that meets the requirements of ISO 9001:2015
- Implement appropriate actions to address any risks and opportunities associated with internal and external issues, and to meet the needs and expectations of interested parties
- Maintaining documented information as objective evidence to demonstrate compliance with the Quality Management System

This policy will be reviewed annually by top management and where deemed necessary will be amended and re-issued.

This policy is available to relevant interested parties, upon reasonable request.



Paul Holding, Managing Director

By signing this Quality Policy, the Managing Director gives his approval to the Quality Management System and in supporting Company processes.

### 3.0 REVISION AND APPROVAL

Version	Date	Nature of Changes	Approved By
1.0	01-Aug-2019	Original issue	Paul Holding
1.1	12-Dec-2019	Policy signed by managing director and strategic direction moved to separate document	Paul Holding
1.2	3-Jul-2023	Document renumbered from QMS-003 to QMS-POL-001 and headings restructured	Paul Holding